

## Click here for COVID-19 tools.

As we make our way out of the COVID-19 crisis and open up our businesses, here are some commonsense practices that will make you a winner with your customers!

- Let your customers know that you are going the extra mile to sterilize games, counters and surfaces.
  - Have your employees wear masks and gloves regardless if it is required by local jurisdictions.
  - Change gloves often.
  - · Have employees wash hands often.
  - Have staff constantly being seen cleaning surfaces. Make sure towels are clean, and the disinfectant they use is labeled so the customers know it is the proper solution.
  - Avoid touching customers when handling tickets, merchandise or food.
- Provide hand sanitizer stations throughout your center.
- Provide masks for customers who may want them.
- Place appropriate signage throughout your center. Remind guests to:
  - Wash hands regularly with soap and water for at least 20 seconds.
  - Cover mouth with a cloth or shirt sleeve when sneezing or coughing.
  - Avoid touching their face.
  - Keep appropriate social distancing.
- Mark with tape on the floor where people should stand while waiting in lines for safe distances.
- Avoid accepting cash. Cash is dirty and easily contaminable. Wipe off credit card terminals and pens after each guest.

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